

Quality Policy

Medelec Switchgear Ltd shall strive to understand current and future customer needs, to meet customer requirements and possibly to exceed customer expectations.

The Strategic Objectives of the Quality Management System of Medelec are aimed primarily to consistently provide a product that meets customer and applicable statutory and regulatory requirements;

These are defined in Medelec's Mission Vision statement :

Mission: Our mission is to deliver value to our Clients by providing high quality , reliable electrical power engineering solutions with a strong emphasis on service and customisation .

Vision : The Medelec core values of Quality, Reliability & Service shall lead to continuous improvement of our Products, Services and Processes as well as greater client satisfaction and confidence. This will allow us to become the provider of choice in the market we operate in .

These objectives are continuously monitored through strategic risk assessments to minimise adverse affects to relevant stakeholders & take opportunities to enhance stakeholder value .